

FREQUENTLY ASKED QUESTIONS

What is the Address of the Francis Marion Hotel?

387 King Street
Charleston, SC 29403
(843) 722 – 0600: <https://www.francismarionhotel.com/>

What are the directions to the Francis Marion Hotel?

Please visit our Directions and Map page here for multiple directions on how to arrive at the hotel.

Things to do around Charleston?

For list of activities around the Francis Marion and in Charleston, visit <https://www.francismarionhotel.com/things-to-do/>

What is the Check In & Check Out Time at the Francis Marion Hotel?

Check in time is 4:00 pm and Check Out time is 12:00 pm.

Can I check in early?

While we cannot guarantee check-in before 4:00 pm, we will do our best to honor any early check-in request when applicable. Luggage storage is available at any time on day of your arrival.

Where do I park at the Francis Marion Hotel?

There are two options available for parking for overnight guests. Self-parking is available at the City of Charleston owned parking garage adjacent to the hotel and is currently \$1.00 each 20 minutes with a maximum daily rate of \$24.00 per day (days starts and ends at midnight). **Parking is based on garage availability.** Parking is limited for over-sized vehicles and roof top carriers.

Current pricing for valet services is \$40 + tax per night and is billed directly to your guest room. Valet services are available at any time on the day of arrival (in and out privileges), and are good until 11:59 pm the day of departure. On arrival, please park in the valet lane on King Street and the bellman will unload your vehicle.

Parking is unavailable for vehicles taller than 7 feet. People who would like to park a vehicle of that size, may do so in the Visitor's Center Parking Garage located at 63 Mary St, Charleston, SC 29403.

Do you offer Room Service?

Yes. Please reference the menu placed in your room. Dial extension 2292 when you are ready to place your order.

What is Francis Marion Hotel's Cancellation Policy?

In the event the guest does not arrive at the hotel, (1) one room night will be charged unless the reservation is cancelled 72 hours prior to arrival for leisure and 1 week prior to arrival for Penthouse Suite and group attendee reservations.

What is the Smoking Policy?

The Francis Marion Hotel is a 100% non-smoking hotel.

Is there Wi-Fi at the Francis Marion Hotel?

Yes. Complimentary Wi-Fi is available to guests throughout the hotel. A Wi-Fi Code is provided at check-in.

What is the Pet Policy at the Francis Marion Hotel?

As of June, 2025, we are a pet friendly hotel. Please review our pet policy [here](#).